



Chief Executive Women

Women leaders enabling women leaders

**MEDIA RELEASE**

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## **2019 CEW Scholars: Jackie Khoo and Sussanah Osborne head to MIT Sloan**

Chief Executive Women (CEW) announce the winners of two scholarships to study change leadership at one of the world's leading business schools – MIT Sloan in Cambridge, Massachusetts.

Jackie Khoo and Sussanah Osborne will attend MIT's *Leading Change in Complex Organisations* program in May this year.

Announcing the winners, Colleen Harris, CEW Scholarships Committee Chair says: "CEW's scholarship program provides professional development for women leaders at critical stages in their careers."

"Both Jackie and Sussanah are leaders in complex and changing environments and this course will take their change leadership skills to the next level."

### **The winners**

**Jackie Khoo** is General Manager, SEO, Customer Channels & Enterprise Operations at NBN Co in Sydney. She leads a team managing nbn's various interactions with residential, business and enterprise customers.

Jackie is passionate about gender equality and inclusion in the workplace and leads the Gender Diversity Program for the Systems Engineering Operations Group at nbn. In 2017, she founded the 'Evolve' program with a mission to create a better work environment and support network for women at nbn.

"Change fatigue is a business challenge we all face. While regular changes are expected, and people are generally resilient, there is a limit to their capacity to handle change.

"Traditional frameworks that have helped to transition and support staff through change may no longer be as relevant today as they once were. I'm expecting this scholarship will help me learn new skills to add to my existing change management toolkit," says Jackie Khoo.

**Sussanah Osborne** is General Manager Production with BHP Operations Services, a new and permanent team providing production and maintenance services across BHP mines. Sussanah will lead large production delivery teams across multiple commodities in Australia.

Prior to joining BHP, Sussanah was Operations Manager, APAC at Thiess and was responsible for all aspects of operational performance including P&L, safety and production and the workforce of over 2000 people at two coal operations in the Bowen Basin.

Sussanah has more than 15 years' experience as a strategic, operational and project management professional in the mining, quarrying and construction industry, with a strong track record of delivering results in business optimisation and transformation. She is a passionate leader who is committed to developing capability and building and retaining talent.

“My key objectives in this course are to fill my toolbox with more proven large-scale change tools, create a core network of skilled advisors, and to learn and share experiences as we all embark on our change journeys.

“The aspects of the course that excite me are the diagnosis of organisational change and how this impacts change projects, as well as attraction and retention outside of the traditional models,” says Sussanah Osborne.

## **The scholarships**

The CEW scholarships will enable Jackie and Sussanah to attend the *Leading Change in Complex Organisations* program at MIT Sloan in May this year.

The course helps executives harness the leadership skills, political resources, and cultural understandings needed to guide successful organisational change. It is a highly interactive program that draws managers and executives from around the world. Participants learn advanced leadership skills through classroom conversations, exercises, group work, case studies and a software-based business simulation.

The scholarships to MIT are part of the 2019 CEW Scholars program, which is providing 18 talented Australian women with the opportunity to take their careers to the next level by supporting executive education at internationally acclaimed business schools.

Jackie Khoo and Sussanah Osborne will follow six previous CEW Scholars attending MIT Leading Change in Complex Organisations:

- 2018: **Christine Went** - Ramsay Healthcare
- 2017: **Leanne McDonald** – Clean Energy Finance Corporation, **Jodie Haydon** – Viva Energy
- 2016: **Professor Julie Bernhardt AM** – Florey Institute, **Kristie Keast** – BlueScope, **Deanna Lomas** – Super Retail Group.

## **ENDS**

### **About Chief Executive Women ([www.cew.org.au](http://www.cew.org.au))**

*Chief Executive Women is the pre-eminent organisation representing more than 550 of Australia’s most senior women from the corporate, public, academic and not-for-profit sectors. Its mission is “women leaders enabling women leaders”. Through advocacy, targeted programs and scholarships, CEW works to remove the barriers to women’s progression and ensure equal opportunity for prosperity.*

### **About CEW Scholars ([www.cew.org.au/scholarships](http://www.cew.org.au/scholarships))**

*The CEW Scholars program enables women leaders by supporting them at critical junctures in their careers, from their first management roles to top executive positions. More than 170 women have been awarded scholarships to business schools in Australia and internationally since CEW commenced its executive program for women leaders in 1992. In 2019, 18 scholarships will be offered for talented women to attend leadership courses at international business schools.*

**CEW Scholars program is funded** through the CEW Annual Dinner and the generosity of sponsors including: PLATINUM SPONSOR: KING & WOOD MALLESONS. OFFICIAL AIRLINE SPONSOR: QANTAS. PREMISES PARTNER: CBRE. GOLD SPONSORS: ANZ, BHP, KPMG, QBE, TELSTRA. SILVER SPONSORS: ALLENS LINKLATERS, AMP, ASHURST, BCG, COMMONWEALTH BANK, CELLARMASERS, EGON ZEHNDER, EY, GILBERT + TOBIN, GPT, HARVEY NORMAN, HEIDRICK & STRUGGLES, IAG, LENDLEASE, MACQUARIE, MICROSOFT, MIRVAC, NAB, SPENCER STUART, SYDNEY AIRPORT, SUNCORP, WESFARMERS, WESTPAC GROUP and NINE ENTERTAINMENT.

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